Waterstones

Job Title	QA Engineer
Reports to	QA Manager
Purpose	Work within the Ecommerce Department to test web, desktop and mobile applications to ensure high quality products and a great user experience
Key Responsibilities	- Programatically test and report on new features and projects within an ecommerce environment - Participate in release planning and sprint planning and provide test effort estimation - Participate in requirements specification and backlog-grooming sessions - Identify areas of improvement and build upon best practice - Produce and regularly update technical documentation - Identify, record, thoroughly document and track defects - Participate in defect triage meetings - Communicate test progress, test results, and other relevant information to stakeholders - Capture and track quality assurance metrics - Escalate issues, risks and impediments appropriately and timely - Measure and report on the coverage and quality of the Platform - Provide insightful input to retrospectives.
Experience and Qualifications	**Essential** - In depth knowledge of testing paradigms and processes - Knowledge of Agile, Iterative development process and methodologies is essential. - Knowledge of test methodologies, tools and processes - Experience of Functional Testing and regression testing - Experience of Atlassian suite of tools (Jira & Confluence) - Experience of device testing for Web and Mobile applications - Experience in test automation, refactoring code, debugging, and testing frameworks - Strong analytical and problem-solving skills with demonstrated attention to detail - Team player with excellent collaboration, interpersonal and communications skills - Strong sense of ownership and proven ability to adapt and handle multiple tasks and deadlines. **Desirable** - Java / JavaScript programming - Ability to work with undocumented or sparsely documented systems - Experience IntelliJ and Git - Experience developing automated frameworks - Experience with device farms such as SauceLab and CrossBrowserTesting - Experience with automated testing of the Mobile applications. - Experience in the retail industry

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Person Profile	• Driven, proactive and self-motivated • Strong passion for building robust systems • Strong analytical and problem solving skills • Strong attention to detail • The ability to understand requirements and use them to test technical solutions • Enjoys learning and sharing knowledge with others • Enjoys working in an agile environment • Ability to communicate clearly, with the ability to explain technical details to a non technical audience. • Calm and positive while working under pressure • Able to deliver to tight deadlines
Direct reports	none